

## Worker Safety

### What is Worker Safety?

The Worker Safety system offers a means for employees who work remotely or alone a way to ensure they are accounted for at all times, providing the confidence that they are always being monitored and their safety always protected.

This real time solution enables workers, to use their telephone to create safety sessions and interact with an alert monitoring system.

### Immediate Benefits

- ▶ Easy to use and always available
  - ▶ StaffRelay is available 24 hours a day, 7 days a week, providing staff with a one call safety solution.
- ▶ Reduce the uncertainty of employees being safe
  - ▶ Using the web interface you will know the status of your employees in the field and the last confirmed check in.
- ▶ Complete event reporting
  - ▶ Worried about liability and safety compliance? With full reporting of every event you can rest assured all possible reporting is available at the click of your mouse.
- ▶ Completely customizable
  - ▶ Each business environment is unique, therefore each deployment includes customization to fit your specific business requirements.
- ▶ Improved morale and communication between employees and employers.
  - ▶ Help ensure your staff does not experience trepidation and uncertainty when going into work. By providing them a way of feeling secure and they will be more productive and less apprehensive to work.



## **Worker Safety**

Worker Safety is a real time solution which enables workers, generally working alone, to use their telephone to create safety sessions and interact with an alert monitoring system. Worker Safety is designed for employees to enter specific information when they are working at a location that could be dangerous to their personal well being. Information recorded may include their location (such as a street address) what they are wearing, what duties they are performing, instructions to follow should their session go into alert, a person to contact, and the start time and duration of the session. The information is entered using touch tones as well as with a recorded voice messages.

This information is then stored in a central database that is used to monitor the sessions status. A process constantly reviews the session information, and watches for sessions that have expired without being properly closed by the worker. Under normal circumstances a worker would call in to either close or extend the session. However, if at the end of the session the worker has not called in, the session goes into alert mode. When in alert mode, the voice system repeatedly calls the worker, and updates the system indicating to safety personnel that a session has gone into alert. Should the worker respond to the callouts, the alert is then flagged as resolved.

Should the worker not respond, calls are then made repeatedly to one or more safety personnel who can determine the best course of action to ensure the worker's well being. Using the information originally entered by the worker, Worker Safety will notify all parties of the specified location and instructions that are to be followed.

### Benefits

With the abundance of automated communication devices available today, a telephone call remains highly dependable, and best way to contact someone. Cell phones are used to communicate with workers in the field on demand and where cell phones do not work, radio phones can be supplemented.

### Features

In situations where a threat is imminent to a worker or another person a panic key sequence can be entered. The panic key sequence will then alert safety personal that police should immediately be sent to the location recorded by the worker. In this case, calls can be connected to emergency service.

### Uses

Worker Safety can be used in all situations where safety may potentially be compromised. This can involve lone worker situations where someone is working away from others. Examples include security personnel, home nurses who need to access people's homes and transportation workers who may be tending to railway tracks where dangerous animals may reside.



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